

1. Who are we?

Amilaza Ltd administers and maintains an online platform for soliciting donations for various purposes and causes. On the platform, any person can create a fundraising cause or participate with donations in an already created one.

2. In order to provide you with our Services, we need to collect personal information for you. In each case, we are committed to ensuring that the information we collect and use is appropriate for that purpose and does not constitute an invasion of your privacy.

2.1. The personal data we need to process for you is as follows:

Personal data type:	Source
Name Surname Family name	Data subject
Email Address	Data subject
Physical address	Data subject
Phone number	Data subject
Profile picture	Data subject
Gender	Data subject
Bank account number (IBAN)	Data subject
Names of bank account holder	Data subject
Names of a company manager	Data subject
IP Address	Generated upon visiting the website
Website traffic information	Generated upon visiting the website

2.2. The personal data we collect will be used for the following purposes:

- Providing access to the platform through the Website.
- Enabling the creation of fundraising campaigns
- Allowing Givers(Donators) to contribute to existing fundraising campaigns.
- Billing and Payment(Making payments (donations) to fundraising campaigns, and properly debiting and transferring donations to the appropriate IBAN).
- Personalizing and improving user experience, user communication, marketing, advertising and newsletters if you have explicitly subscribed to them. In this case, you can unsubscribe at any time.

2.3. Our legal basis for processing for the personal data:

- Processing is necessary for the performance of a contract to which the data subject is already a party or in order to take steps at the request of the data subject prior to entering into a contract
- Executing a legal obligation
- Data subject's consent
- In some cases for the purposes of the legitimate interests pursued by us as a Controller

2.4. Any legitimate interests pursued by us, or third parties we use, are as follows:

- To improve the customer service, the content and features of our website according to the interests of our users and ensure customer satisfaction
- To inform you about a campaign you have supported

- To avoid legal disputes or defend our rights in the occurrence of such

3. Consent

By consenting to this privacy notice you are giving us permission to process your personal data specifically for the purposes identified.

Consent is required for Amilaza Ltd to process both types of personal data, but it must be explicitly given. Where we are asking you for sensitive personal data we will always tell you why and how the information will be used.

You may withdraw consent at any time by deleting the information (in case of it is part of your personal profile) or you can ask us to do so by sending us an e-mail.

4. Disclosure

Amilaza Ltd will pass on your personal data to third parties. The following third parties will receive your personal data for the following purpose(s) as part of the processing activities

Third party name	Personal data category	Purpose
Public	Data in Author's public profile	Providing information to the public on author's background and bio
Google Analytics	Website traffic information and IP address	Analysing customer's behaviour
Stripe	Bank account number (IBAN)	Billing and payment(Making payments (donations) to fundraising campaigns, and properly debiting and transferring donations to the appropriate IBAN)

5. Transfers of data in third country:

Occasionally, Amilaza Ltd will have to transfer your personal data to third countries. In such cases appropriate data protection safeguards will be taken.

Third parties (outside EEA) / international organizations	Appropriate data protection safeguards
Google Inc. (USA)	EU's Standard contractual clauses for the transfer of personal data to third countries pursuant to Regulation (EU) 2016/679
Stripe Inc. (USA)	EU's Standard contractual clauses for the transfer of personal data to third countries pursuant to Regulation (EU) 2016/679

6. Retention period

Amilaza Ltd will retain your personal data as follows

Personal data	Retention period
Data necessary for the performance of contractual obligations or the conclusion of a future contract(Name Surname	The data shall be kept for the period of performance or termination of the contract - termination of registration;

Family Name, Email address, Physical Address, Phone number, Gender, IBAN, IBAN holder's name, Names of company manager)	upon termination and liquidation or bankruptcy of one of the parties of the contract; by mutual agreement of the parties in writing; unilaterally by notice from either party in the event of failure of the other party to perform its obligations; in the event of objective impossibility of either party to the contract to perform its obligations; 5 years thereafter, if necessary for tax purposes, defense of claims, responses to complaints.
Profile picture	Until it's been deleted.
Billing and payment to the Controller	Until the execution of the financial operation and 10 years later
Website traffic data (Google Adwords, Google Analytics)	Until cookies and other tracking technologies are deleted from data subject's browser

7. Your rights as a data subject

At any point while we are in possession of or processing your personal data, you, the data subject, have the following rights:

- Right of access - you have the right to request a copy of the information that we hold about you.
- Right of rectification - you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten - in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing - where certain conditions apply to have a right to restrict the processing.
- Right of portability - you have the right to have the data we hold about you transferred to another organisation.
- Right to object - you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling - you also have the right to be subject to the legal effects of automated processing or profiling.
- Right to judicial review: in the event that Amilaza Ltd refuses your request under rights of access, we will provide you with a reason as to why. You have the right to complain as outlined in clause 3.6 below.

All of the above requests will be forwarded on should there be a third party involved (as stated in 3.4 above) in the processing of your personal data.

8. Complaints

In the event that you wish to make a complaint about how your personal data is being processed by Amilaza Ltd, or how your complaint has been handled, you have the right to lodge a complaint directly with the supervisory authority and Amilaza Ltd's data protection representatives

The details for each of these contacts are:

	Supervisory authority contact details	GDPR Owner contact details
Contact Name:	Commission for personal data protection	Kristina Yordanova
Email:	kzld@cpdp.bg	kristinayordanova777@gmail.com

9. Frequently asked questions

How will Amilaza Ltd use the personal data it collects about me?

Amilaza Ltd will process (collect, store and use) the information you provide in a manner compatible with the EU's General Data Protection Regulation (GDPR). We will endeavour to keep your information accurate and up to date, and not keep it for longer than is necessary. Amilaza Ltd is required to retain information in accordance with the law, such as information needed for income tax and audit purposes. How long certain kinds of personal data should be kept may also be governed by specific business-sector requirements and agreed practices. Personal data may be held in addition to these periods depending on individual business needs.

Under what circumstances will Amilaza Ltd contact me?

Our aim is not to be intrusive, and we undertake not to ask irrelevant or unnecessary questions. Moreover, the information you provide will be subject to rigorous measures and procedures to minimise the risk of unauthorised access or disclosure.

Can I find out the personal data that the organisation holds about me?

Amilaza Ltd at your request, can confirm what information we hold about you and how it is processed. If Amilaza Ltd does hold personal data about you, you can request the following information:

- Identity and the contact details of the person or organisation that has determined how and why to process your data. In some cases, this will be a representative in the EU.
- Contact details of the data protection officer, where applicable.
- The purpose of the processing as well as the legal basis for processing.
- If the processing is based on the legitimate interests of Amilaza Ltd or a third party, information about those interests.
- The categories of personal data collected, stored and processed.
- Recipient(s) or categories of recipients that the data is/will be disclosed to.
- If we intend to transfer the personal data to a third country or international organisation, information about how we ensure this is done securely. The EU has approved sending personal data to some countries because they meet a minimum standard of data protection. In other cases, we will ensure there are specific measures in place to secure your information.
- How long the data will be stored.
- Details of your rights to correct, erase, restrict or object to such processing.
- Information about your right to withdraw consent at any time.
- How to lodge a complaint with the supervisory authority.

- Whether the provision of personal data is a statutory or contractual requirement, or a requirement necessary to enter into a contract, as well as whether you are obliged to provide the personal data and the possible consequences of failing to provide such data.
- The source of personal data if it wasn't collected directly from you.
- Any details and information of automated decision making, such as profiling, and any meaningful information about the logic involved, as well as the significance and expected consequences of such processing.